

Hurricane Preparedness

With Hurricane Irma expected to move through Fairburn with tropical storm force winds and rain, it is important that you are prepared for possible power outages and flooding of local streams. Please keep these helpful hints in mind:

- Report power outages to 770-969-3481. Utility crews will respond as quickly as possible. GreyStone Power customers may call 770-942-6576; Coweta-Fayette customers may call 770-502-0226; Georgia Power Customers may call 888-891-0938.
- Call your power provider to report downed power lines and stay far away from them.
- Please be patient, if damage is wide spread, it may take hours or even days before power can be restored to all of our customers. Our line personnel will be working long hours under dangerous conditions, as will other first responders, and their safety comes first.
- Keep refrigerators and freezers closed to preserve the food therein. Food will last for up to four hours without power, according to Food Safety.gov. For more information on food safety during power outages, click on the link https://www.foodsafety.gov/keep/charts/refridg_food.html.
- Keep battery powered flashlights and lanterns on hand. Candles and other open flames can get knocked over and cause a fire.
- If you will be using a portable generator, be sure to turn off the main breaker in your breaker panel. Failure to do so can cause electricity to back feed through your home and the transformer, energizing the power line, which puts our personnel at risk.
- Check our social media for information related to drinking water. Power outages at water plants or pumping stations could require us to issue boil water advisories. To prepare for this possibility, keep a supply of bottled water on hand, or fill gallon jugs with water from your tap.
- Do not drive through standing water. Attempting to do so can cause your vehicle to stall, blocking the road for emergency vehicles.
- Don't be an eco-tourist. If you are driving around to survey the damage, it makes it more difficult for City personnel to respond to emergency calls, clear debris and restore utility services.