



STATE OF THE CITY ADDRESS - MARCH 22, 2021 @ 7 PM (ZOOM)

## Fairburn Newsletter - March 2021

### Mayor

Elizabeth Carr-Hurst

### Mayor Pro Tem

Alex Heath

### City Council

Linda J. Davis

Patrick Pallend

Hattie Portis-Jones

Ulysses J. Smallwood

James Whitmore

City of Fairburn

56 Malone Street SW

Fairburn, GA 30213

City Hall

770.964.2244

770.969.3474 Fax

## Fairburn Utilities Migration Billing

"Fairburn's new Utility Billing System is now in place." We are pleased to announce the new secure online portal. This portal will give you access to your utility account at any time, anywhere, 24 hours a day. You can pay your bill with a debit or major credit card online. In addition, now you can pay your bill by using our IVR phone service. There is a convenience fee of \$1.25 for using both services."

Here are some of the benefits with using these services:

- View real-time account balances and consumption data;
- Access payment histories, bill due dates and deposits on file;
- Reduce customer wait times;
- Access and conduct your account business at your convenience;
- Pay bills from any device 24/7/365



Citizens are requested to go online and register for online account management. *(Instructions are available online)*

If you choose not to use these services, you can make your payment (free of charge) by:

- Paying in person (City Hall; located at 56 Malone Street, Fairburn, GA. 30213);
- Via mail (Check or Money order payable to: Fairburn Utilities, Mail to: P.O. Box 145, Fairburn, GA. 30213)

Drop box (located next to the drive thru at City Hall) No CASH!

## Save time – pay by phone!

**The City of Fairburn** gives you access to your account 24 hours a day, 365 days a year. It's a convenient way to pay your bills on your own time – with no waiting!

- Save postage by paying your bill by phone.
- Access your updated account instantly.
- Hear real-time balances, payment amounts, and due dates.
- Enter your information securely through an automated system.

Call 866-367-4983 today to make your payment over the phone!



Citizens are requested to go online and register, or utilize your mobile device camera and scan the QR Code to go online and register.

(Instructions are available online)

<https://www.fairburn.com/make-payment>



# ATTENTION!

## Fats, Oils and Grease (F.O.G.) are Threatening YOUR Plumbing

### What is F.O.G.?

FOG stands for **Fats, Oils and Grease**. It is the number one cause of sewer system blockages in the Metro Atlanta area. FOG sticks to the walls of your plumbing and the sewer system and can build up over time. Eventually, it can completely block your plumbing or the sewer system.

### How does F.O.G. affect YOU?

Blockages in your plumbing or the sewer system can result in sewer overflows. FOG related overflows can result in property damage, environmental damage and civil penalties and fines. Residents may be held liable for all damages and clean-up costs for a resident caused sewer back-up.

### Where does F.O.G. come from?

Meats | Cooking Oils | Dairy Products  
Sauces, Dressings and Marinades

### How does F.O.G. get in?

FOG enters the sewer system through **YOUR** plumbing. Common methods of entry include pouring FOG down the kitchen sink or toilet and using a garbage disposal to dispose of food scraps. The garbage disposal does not eliminate FOG; it merely chops it up into smaller pieces. All FOG and food scraps should be thrown in the trash, not down the drain.



Clean Water Campaign  
40 Courtland Street, NE  
Atlanta, Georgia 30303



### What can YOU do to help?



#### POUR

Allow FOG to cool. Pour any liquids into a sealable, disposable container and place in trash.



#### SCRAPE

Use a spatula or a similar utensil to scrape any solid FOG and food particles into the trash.



#### DRY WIPE

Use a paper towel to dry wipe any remaining FOG residue into the trash. Place used paper towels in trash.



#### Use a Sink Strainer

Use a sink strainer to catch any food particles that may be left on dishware and place in trash.

[www.cleanwatercampaign.com](http://www.cleanwatercampaign.com)